

CLUB TRAVEL EXTENDS FURTHER ASSISTANCE TO CUSTOMERS AFFECTED BY ALLEGED MISCONDUCT AT INDEPENDENT HONEYDEW TRAVEL AGENCY FRANCHISE

MEDIA STATEMENT

EMBARGO: IMMEDIATE DISTRIBUTION

CAPE TOWN, 17 JANUARY 2012

Club Travel has extended its offer of assistance to customers affected by alleged irregularities at the independent travel agency franchise, Club Travel Honeydew, in Johannesburg. Although not legally obliged to do so, Club Travel has committed to absorbing the cost of reimbursing customers who paid for travel arrangements by electronic funds transfer or cash.

Club Travel commissioned a forensic investigation into the alleged irregularities at Wize Up Deals 147 CC, trading as Club Travel Honeydew, and owned by Wilco van Eeden. The investigation is currently still underway and the agency has ceased trading after Club Travel learnt of the trading irregularities on 23 December 2011.

The additional offer of customer assistance comes after the preliminary findings of the forensic investigation and a further evaluation of the impact of the irregularities at the franchise. Club Travel has decided to extend their assistance with two options. Affected customers will either be refunded for cancelled bookings or alternatively the value of customer payments made to date can be used as part or full payment towards the intended travel. Club Travel will negotiate the best possible fares at nett cost, thereby minimising the impact on customers who wish to reinstate their travel arrangements.

Club Travel will continue to respond directly to all customer queries. "We invite concerned affected Club Travel Honeydew customers to contact Club Travel directly to discuss their options. I trust that this further step in customer assistance provides more comfort in a stressful situation, both for customers and Club Travel alike." states Wally Gaynor, CEO of Club Travel.

Club Travel customers who have any concerns regarding pending travel or validity of purchases made from Club Travel Honeydew, are welcome to contact Jo Fraser, Club Travel Franchise Director, on 021- 446-1700 or jof@clubtravel.co.za

More announcements will follow as and when appropriate.

>ENDS<

Media Statement issued by Willem S Eksteen of Stone on behalf of Club Travel

For any further information, please contact Charmaine van Niekerk, Operations Director Club Travel, on 021-9707777 / 021-4461700 or charmaine@clubtravel.co.za, or Wally Gaynor, Managing Director Club Travel, on 021-4461700 or wally@clubtravel.co.za.

For further media enquiries, please contact Willem Eksteen of Stone (0114470168, 083 272 6304 or willem@stoneconsult.net) or Hapiloe Sello, GM: Marketing & Communication, Thebe Tourism Group (0114477821, 078 459 5845 or hapiloe@thebetourism.co.za)